SET	TYPE MARKS	S QUESTION	CO PI		Accessible For	ANSWER- ONE	ANSWER- ONE- STATUS	ANSWER- TWO	ANSWER- TWO- STATUS	ANSWER- THREE	ANSWER- THREE- STATUS	ANSWER- FOUR	ANSWER- FOUR- STATUS	ANSWER- FIVE	ANSWER- FIVE- STATUS	ANSWER- SIX
A	SINGLE- CORRECT	1 Concept of optimization is a process in which	CO1	Remembe r	My Institute	cost maximise d, profit minimised	Incorrect	Profit maximise d, cost minimised	Correct	cost and profit both maximise d	Incorrect	profit and cost both minimised				
A	SINGLE- CORRECT	1 Value enginnering is applied when product is introduced	CO1	Understan d	My Institute	TRUE	Incorrect	FALSE	Correct	Not Applicable	Incorrect	data insuffiecie nt to tell	Incorrect			
A	SINGLE- CORRECT	1 Minimum cost method is a method	CO1	Understan d	My Institute	to get the optimal solution	Incorrect	to identify basic feasible solution	Correct	none of mentione d responses	Incorrect	both the responses (a) and (b).				
A	SINGLE- CORRECT	1 In a job shop, products are made in small lot sizes with th ability to achieve	CO1 e	Remembe r	My Institute	minimum flexibilty	Incorrect	maximum flexibility	Correct	both of the above responses 1 and 2	Incorrect	None of the above responses	Incorrect			
A	SINGLE- CORRECT	1 Quality is defined by the customer is	CO1	Remembe r	My Institute	unrealistic definition of quality	Incorrect	user- based definition of quality	Correct	manufact uring- based definition of quality	Incorrect	product- based definition of quality	Incorrect			
Α	SINGLE- CORRECT	<ol> <li>New Jersey station has single ticket counter. During rush hours, customers arrive at the rate of 10 per hour. Avergae n of customers that can be served is 12 per hour. Find Probability that the ticket counter is free.</li> </ol>			My Institute	4/9	Incorrect	1/6	Correct	2/3	Incorrect	None of the above responses	Incorrect			
A	SINGLE- CORRECT	1 Referring the above question find avaerage no of customers in the queue.			My Institute	5/12	Incorrect	None of the given responses		2/7	Incorrect	2/5	Incorrect			
A	SINGLE- CORRECT	1 For the survival of any organization, the productivity ratio must be	CO2	Understan d	My Institute	less than 1	. Incorrect	greater than 1	Correct	equal to 1	Incorrect	greater than 2	Incorrect			

A	SINGLE- CORRECT	1 Variety of products with high level of customization is a distinguishing feature of which production system	CO2	Remembe r	My Institute	Batch process	Incorrect	job shop	Correct	continuou s	Incorrect	None of the giver response
A	SINGLE- CORRECT	1 Quality, reliability, and performance must not be compromised in case of	CO2	Understan d	My Institute	value engineerin g	Incorrect	value analysis	Correct	reverse engineerin g	Incorrect	concurre t engineer g
А	SINGLE- CORRECT	1 The capacity of a plant can be found out by first identifying its	CO2	Apply	My Institute	capacity utilization	Incorrect	bottlenec k	Correct	cycle time	Incorrect	processir time
A	SINGLE- CORRECT	1 Fixing, testing, calibration and recreating a machinery product is called		Remembe r	My Institute	concurren t engineerin σ		reverse engineerin g	Correct	value engineerin g	Incorrect	options (a) and (b
A	SINGLE- CORRECT	1 Work does not add value but is necessary under the current operating conditions is categorised as	CO1	Understan d	My Institute	obvious waste	Incorrect	hidden waste	Correct	value added work	Incorrect	All of the given response
A	SINGLE- CORRECT	1 High level of complexity and lack of communication can cause issues majorly in	C01	Remembe r	My Institute	reverse engineerin g	Incorrect	concurren t engineerin g		designing complex layouts	Incorrect	none of these
A	SINGLE- CORRECT	1 The production paradigm changes from purely "Made-to- order" to a combination of "Made-to-stock" & "Made-to- order"	CO1	Understan d	My Institute	FALSE	Incorrect	TRUE	Correct	Cann't say	Incorrect	Unpredic able
A	SINGLE- CORRECT	1 The objectives of Business Process Re-engineering (BPR) encompass a range of goals aimed at driving significant advancements in organisational performance, efficiency, and effectiveness.	CO1	Remembe r	My Institute	FALSE	Incorrect	TRUE	Correct	some data missing	Incorrect	cann't sa
A	SINGLE- CORRECT	1 An optimization model can be developed by comprising these following: identifying decision variables, creating the objective function and applyying the constraints. Is the statement true?		Remembe r	My Institute	FALSE	Incorrect	TRUE	Correct	some data missing	Incorrect	both options (a) and (c

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A	SINGLE- CORRECT	1 What do business processes define?	CO2	Remembe My r Institut	The Incorrect company' s strategy	The end- Correct to-end series of events for interactin g with customers	The Incorrect efficiency of process execution	Only the Incorrect in-house services
A	SINGLE- CORRECT	1 A good process culture is characterized by	CO2	Understan My d Institut	A matrix Incorrect e organizati on	Stakehold Correct er awareness of full end- to-end processes	The Incorrect overall use of BPMS- suites	Clearly Incorrect defined business units
A	SINGLE- CORRECT	1 What is the goal of a process simulation?	CO2	Understan My d Institut	Variation Incorrect of parameter s	Anticipate Correct process behavior	Calculatio Incorrect n of process variables	Productio Incorrect n of a graphical process model
Α	SINGLE- CORRECT	1 Which role do business rules play in the execution of a processes?	CO1	Understan My d Institut	Usually Incorrect they are not important in the execution of processes	They Correct determine how activities shall be performe d	They Incorrect manage the interactio n with the customer in automate d processes	They Incorrect always control only parallel processes
Α	SINGLE- CORRECT	1 A frequent reason for the failure of BPM-Projects is	CO1	Understan My d Institut	Comprehe Incorrect e nsive BPM- tools have not been used	TheCorrectchange-managem-ent-processes-have not-been-managed-properly-	Too much Incorrect training of the process owner	There is Incorrect not enough executive involveme nt

A	SINGLE- CORRECT	1 What do business processes define?	CO1	Understan d	My Institute	The company' s strategy	Incorrect	The end- to-end series of events for interactin g with customers	Correct	The efficiency of process execution	Incorrect	Only the in-house services
A	SINGLE- CORRECT	1 Why is focused People & Change Management necessary in BPM?	CO1	Remembe r	My Institute	To motivate the process team	Incorrect	To anticipate the impact on stakehold ers	Correct	To achieve quick wins faster	Incorrect	To assur custome of succes
A	SINGLE- CORRECT	1 A well- managed queue in a business process possess the following:	CO1	Remembe r	My Institute	cut down the customer reneging time.	Incorrect	All the mentione d responses	Correct	(Facilitate customer flow	Incorrect	(Encoura e positiv word of mouth
A	SINGLE- CORRECT	1 The process of shifting from one queue to another in order to reduce the waiting line is called as	CO1	Remembe r	My Institute	Reneging	Incorrect	Jockeying	Correct	Balking	Incorrect	None of these
A	SINGLE- CORRECT	1 Which one of the following represents Operation al Processes?	CO1	Remembe r	My Institute	Deals with legal complianc e	Incorrect	Deal with the core b usiness and value chain	Correct	Deal with core processes and functions within an organizati on	Incorrect	Deals wir measurin , monito ng and co ntrol act ties
А	SINGLE- CORRECT	1 Which of the following is not a Business Risk?	CO2	Understan d	My Institute	Strategic	Incorrect	Environm ental	Correct	Financial	Incorrect	Operatio al
A	SINGLE- CORRECT	<ol> <li>A business process can be defined as a set of interrelated tasks linked to an activity that spans functional boundaries.</li> </ol>	CO2	u Understan d		FALSE	Incorrect	TRUE	Correct	Can't say	Incorrect	
A	SINGLE- CORRECT	1 On what are KPI's (Key Performance Indicators) based?	CO1	Understan d	My Institute	Cycle costs	Incorrect	Strategy and business goals	Correct	Number of involved employee s	Incorrect	Process costs

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А	SINGLE- CORRECT	1 A structured independent of the project to review overall performance of the project defines which term?	CO1	Apply	My Institute	Quality planning	Incorrect	Quality assurance	Correct	Risk mitigation	Incorrect	Scope
A	SINGLE- CORRECT	1 It is not important for a product in development to be tested and improved upon before released for sale?	CO2	Apply	My Institute	Yes	Incorrect	options c and d	Correct	No	Incorrect	it's not m problem
А	SINGLE- CORRECT	1 Risk management is the identification, assessment, and prioritization of risks.	CO2	Apply	My Institute	(FALSE	Incorrect	TRUE	Correct	data insuffiecie nt to tell	Incorrect	Wrongly quoted
А	SINGLE- CORRECT	1 Business process reengineering is also known as	CO2	Remembe r	My Institute	Business redevelop ment	Incorrect	Business Process Change Managem ent	Correct	Business design	Incorrect	Business improver ent
A	SINGLE- CORRECT	1 Cycle time in a process is	CO2	Analyze	My Institute	time covered between order taken and delivery made	Incorrect	time taken to complete one cycle of the manufact uring process	Correct	time taken to colllect the raw materials and feeding in process	Incorrect	time taken from feeding raw materials upto dispatch of the
A	SINGLE- CORRECT	1 Which cannot be the step involved in BPR project?	CO1	Understan d	My Institute	Project Preparatio n	Incorrect	Location identificati on	Correct i	Redseign of processes	Incorrect	product implement t of new processes
A	SINGLE- CORRECT	1 Cost reduction, customer satisfaction goals should be included in	C01	Apply	My Institute	mission statement	Incorrect	vision statement	Correct	objective	Incorrect	goal
A	SINGLE- CORRECT	1 Lead time is the process which the customer actually sees	CO1	Remembe r	My Institute	FALSE	Incorrect	TRUE	Correct	Possible under certain constraint s	Incorrect	Never possible to see
A	SINGLE- CORRECT	1 Parameters of micro-level reengineering are	C01	Remembe r	My Institute	Diversity	Incorrect	Optimizati on	Correct	Technolog y	Incorrect	Competit r's analysis
A	SINGLE- CORRECT	1 On which point there is a similarity between re- engineering and continuous improvement?	CO1	Remembe r	My Institute	Type of change	Incorrect	Time managem ent	Correct	Process capability	Incorrect	None of the given response

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